Listening With Understanding & Empathy

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| | LEVEL 01 HM.01.LWUE.01.01 | LEVEL 02 HM.02.LWUE.01.01 | LEVEL 03 HM.03.LWUE.01.01 | LEVEL 04 HM.04.LWUE.01.01 |
| 4.0 | *Development of Habits of Mind is a life-long, continuous process. | *Development of Habits of Mind is a life-long, continuous process. | *Development of Habits of Mind is a life-long, continuous process. | *Development of Habits of Mind is a life-long, continuous process. |
| 3.0 No major errors or gaps in the TARGETED, COMPLEX KNOWLEDGE | Most of the time* is skilled at: Listening With Understanding and Empathy; "You Before Me!" Listens with respect *Development of Habits of Mind is a life-long, continuous process. | Most of the time* is skilled at: Listening With Understanding and Empathy; "You Before Me!" Most of the time* Listens with empathy *Development of Habits of Mind is a life-long, continuous process. | Most of the time* is skilled at: Listening With Understanding and Empathy; "You Before Me!" Most of the time* Suspends one's own opinions while listening to the ideas of others *Development of Habits of Mind is a life-long, continuous process. | Most of the time* is skilled at: Listening With Understanding and Empathy; "You Before Me!" Most of the time* Paraphrases the ideas of others *Development of Habits of Mind is a life-long, continuous process. |
| 2.0 No major errors or gaps in the SIMPLER, FOUNDATIONA L KNOWLEDGE | Knows the following: Term(s): respect, diverse, perspectives Detail(s): Good listeners try to understand what other people are saying. (Costa) Good listeners see the diverse perspectives of others. (Costa) | Knows the following: Term(s): empathy Detail(s): Good listeners pay close attention to words AND the meaning and feelings beneath the words. (Costa) Good listeners listen with the intent to understand others rather than to reply. (Costa) | Knows the following: Term(s): prejudices, values, opinions Detail(s): Good listeners monitor one's own thoughts while at the same time attending to a person's words. (Costa) Good listeners hold in abeyance one's own values, judgments, opinions, and prejudices. (Costa) | Knows the following: Term(s): paraphrasing, Emotional Intelligence (EQ) Detail(s): Good listeners can paraphrase the ideas, concepts, and emotions expressed by another. (Costa) Emotional Intelligence is the ability to understand one's own emotions and the emotions of others. (Goleman) |